**Capita Novus**

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| **Novus Name:** | Mohammed Zaid Yousuf Ali | C:\Users\Zaid's Account\Desktop\20150723_162530-1.jpg |
| **Role:** | Software Tester |
| **Availability:** | Immediate |
| **Last Assignment:** | Capita Training |

# PROFILE SUMMARY

Zaid considers himself to be a hardworking, well-mannered and self-motivated individual with ambitions to develop a career as a software test analyst**.** He is often described by his acquaintances and colleagues as a charming, innovative and driven individual. He can work well both individually and as part of an active team and possesses a strong work ethic alongside excellent report writing and presentation skills. He thrives under the pressure of a fast paced working environment and the challenges of deriving solutions to complex problems. Zaid is now keen to gain further experience in a commercial environment and to develop his skillset further.

Zaid graduated from Kingston University with a BSc in Geography. This degree allowed Zaid to gain a taste of what analytics is like whilst using a wide array of different programs and software’s. Throughout University, Zaid was involved in a wide array of different projects, two of which took place abroad, and entailed both team work and individual work. Gaining entry into the Novus Programme for Test Analysts has been a real opportunity for Zaid to establish a career in Software Testing. It has allowed him to develop the knowledge he already possesses on the subject, whilst gaining a hands on practical experience.

# PREVIOUS ENGAGEMENTS

**Capita Novus**

**Software Testing Trainee**

**May 2016 - Present**

Capita’s intensive programme covers both theoretical and practical aspects of Software Testing. As well as engaging with real projects to prove the skills acquired, the programme equips the individual with the skill sets required to be a successful Software Test Analyst.

*Your account manager can provide a full course outline if required.*

**Vodafone UK**

**Sales Advisor**

**2013 – 2016**

* Sales experience in a target oriented environment.
* Constantly updating the in depth knowledge needed for mobile phones, tablets and associated products to advise customers of the best options
* To provide technical expertise and knowledge in the ever changing handheld and tablet technology market.
* To build client relationships and actively promote new offers and promotions in the local area.
* To lead the team and provide leadership and management qualities for colleagues in the absence of managers.
* Persuasive language techniques with meticulous attention to detail and listening skills.
* Learnt how to deal with dissatisfied customers effectively and sought to derive an amicable solution, which is in the best interests of the customer and the company.
* Learnt to comply with strict rules and regulations associated with the company.

**Booker Ltd**

**Head Cashier**

**2012 –2013**

* As head cashier Zaid was involved with overseeing cash transactions, account payments, account receivables and other accounting duties according to company policies.
* Working in the tobacco department he was able to understand the importance of vigilantly scanning and checking tobacco items bought and efficiently checking produce and stock.

**Staples**

**Sales Assistant**

**2011 –2012**

* Worked on the shop floor serving customers, providing insight into their needs and requirements.
* Had to establish an in depth knowledge of computer hardware and software in order to make sales of laptops and software’s which further improved my communication and persuasion skills.
* Following four months of employment and an excellent record of achieving sales targets, he was made printer sales specialist.

**EDUCATION**

**Kingston University**

**BSc (Hons) Geography 2:2**

**2012-2015**

* Modules Studied:
* Understanding the Environment
* Earth Environments
* Sustainable Development
* Human Geography of Europe
* Globalising Worlds
* Investigating the Earth & the Environment
* Digital Earth & Applications of Geo-Analysis
* Geographical Methodologies & Concepts
* Social & Cultural Geography
* Land, Water and Environment

Dissertation – “Will the development of Westfield shopping centre be sustainable for Croydon?”

## Ernest Bevin College & Sixth Form Centre

## A-Levels

## 2009-2012

## Geography (D)

## Product Design (E)

## Business Studies (C)

## AS-Levels

## Computing (E)

## Ernest Bevin College and Sixth Form Centre

## GCSE’s

## 2004-2009

## 5 A\* to C grades including English, Maths and Science.

# QUALIFICATIONS AND SKILLS

**Working Towards:**

* ISEB-ISTQB Foundation to Software Testing

**Technical Skills:**

* Intermediate knowledge and working of IBM SPSS Analytics Software.
* Intermediate knowledge and working of ArcGIS mapping software.
* Intermediate knowledge and working of Auto CAD and CADCAM.
* Intermediate knowledge and working of Microsoft Office including Word and Excel.
* Zaid has used and experienced a range of Oracle and Crystal software’s during his employment with Vodafone UK.

# INTERESTS AND HOBBIES

* Zaid has taken part in various charity events including fundraising and charity football tournaments with the Kingston University ISOC and as a volunteer with Islamic Relief UK.
* Zaid took part in a sponsored 12-mile bike ride along with other college pupils and helped raise over £700 for displaced families in Gaza.
* Zaid enjoys remaining active and participates in weekly football and badminton matches.